

WHITTEMORE CHANNEL LINE-UP

basic cable

2	West Bend/Mallard Local
3	Whittemore Local
4	KTVI - NBC Sioux City
5	WOI - ABC Des Moines
6	KDSM - FOX Des Moines
7	KTVI - Iowa Public TV
8	KCCI - CBS Des Moines
9	KCAU - ABC Sioux City
10	KPRB - WB Des Moines
11	KEYC - CBS Mankato
12	WHD - NBC Des Moines
13	WHD - NBC Des Moines
14	KMEG - CBS Sioux City
15	KPTH - FOX Sioux City
22	WGN - Chicago
23	The Weather Channel
24	SMU Radar
63	Turner Classic Movies
64	TBS
100!	N!Demand Previews
101	Noggin
102	Nick Toons
103	Nick Games & Sports
104	Discovery Kids
105	The Science Channel
106	Discovery Home Channel
107	Discovery Times Channel
108	The Military Channel
109	History Channel
110	Biography Channel
111	National Geographic
112	ESPN News
113	Lifetime Movie Network
114	BBC America
115	Game Show Network
116	F!t TV
117	G4 Tech TV
118	Independent Film Channel
119	VH1 Classic
120	VH1 Country
121	MTV2

Requires digital receiver

digital basic

122	UTV - Sioux Falls (UPN)
123	Fox Soccer Channel
125	Northwest Test
218	HDNet*
219	HDNet Movie*
232	ESPN HD*
235	ESPN2 HD*
242	Discovery Theatre HD*
261	Universal HD*
280	KDSM - FOX Des Moines HD*
285	WHO - NBC Des Moines HD*
286	WHO Radar HD*
290	KCCI - CBS Des Moines HD*
293	WOI - ABC Des Moines HD*
295	KDIN - Iowa Public TV HD*

*Requires high definition tuner

premium packages

Requires digital receiver

400	HBO
401	HBO2
402	HBO Signature
403	HBO Family
404	HBO Comedy (E)
405	HBO Comedy (W)
406	HBO Zone (E)
407	HBO Zone (W)
420	HBO HD (E)*
421	HBO HD (W)*

HBO Package

Requires digital receiver

400	HBO
401	HBO2
402	HBO Signature
403	HBO Family
404	HBO Comedy (E)
405	HBO Comedy (W)
406	HBO Zone (E)
407	HBO Zone (W)
420	HBO HD (E)*
421	HBO HD (W)*

Cinemax Package

Requires digital receiver

450	Cinemax
451	Moremax
452	Actionmax
453	Thrillermax (W)
454	Thrillermax (E)
455	WMAX
456	@MAX
457	5-Star MAX
458	Outer MAX
470	Cinemax HD(E)*
471	Cinemax HD(W)*

Showtime Package

Requires high definition tuner

500	Showtime
501	Showtime2
502	Showtime Showcase
503	Showtime Drama(W)
504	Showtime Beyond
505	Showtime Next
506	Showtime Women
507	Showtime Family

cable programming

Choose the cable package that best fits your needs

\$400

basic cable

71 basic + 5 high definition broadcast channels**

\$450

digital gateway

71 basic + 5 high definition broadcast channels**

digital box or cable card

47 digital music channels

interactive digital tv guide

\$700

digital basic - 37 digital channels

HBO package (10 channels)

Cinemax package (11 channels)

\$950

Showtime/The Movie Channel package (14)

\$1100

Starz/Encore package (22 channels)

\$640

premium digital

71 basic + 5 high definition broadcast channels**

37 digital cable channels

47 digital music channels

2 digital boxes or cable cards

choice of one premium package:

HBO, Cinemax, Showtime/TMC, Starz/Encore

\$970

the works

71 basic + 5 high definition broadcast channels**

37 digital cable channels

47 digital music channels

2 digital boxes or cable cards

all of the premium packages including:

HBO, Cinemax, Showtime/TMC, Starz/Encore

\$500

additional digital converter

monthly charge, one box required per television.

high definition and digital video recorder boxes also

available. Call for pricing and information

\$300

catv installation

**Requires high definition tuner

Requires digital receiver

49	EWTN
50	Trinity Broadcasting
51	Inspirational Network
52	ABC Family Channel
53	Disney Channel
54	Cartoon Network
55	Nickelodeon
56	TV Land
57	Hallmark Channel
58	! (formerly PAXNet)
59	American Lite TV
60	American Movie Classics
61	Bravo
62	Fox Movie Channel
63	Turner Classic Movies
64	TBS
65	USA
66	FX
67	TNT
68	A&E
69	Lifetime
70	E!
71	Comedy Central
72	Sci-Fi Channel
73	Home Shopping Network
74	Court TV
75	Spike
76	CMT
77	VH1
78	MTV
99	TV Guide Channel

High Definition TV Channels

* Requires high definition tuner

Requires digital receiver

901	Showcase
902	Today's Country
903	Classic Country
904	Blugrass
905	R&B and Hip-hop
906	Classic R&B
907	Smooth R&B
908	R&B Hits
909	Rap
910	Metal
911	Rock
912	Arena Rock
913	Classic Rock
914	Alternative
915	Retro Active
916	Electronica
917	Dance
918	Adult Alternative
919	Soft Rock
920	Hit List
921	Party Favorites
922	90s
923	80s
924	70s

Ayshire Communications

www.ayshire.com

800-642-2884

022007

Whittemore Urban



WATCH & SURF

**Cable Television
High Speed Internet**



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022007



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Get the best
communication
and family
entertainment

with a Watch & Surf package
cable & internet packages

WATCH & SURF
BASIC \$75⁷⁰/month

Basic Cable
71 basic + 5 high definition broadcast channels

768k DSL High Speed Internet Service

5 Email Addresses, Virus Filtering, Content Filtering,
No Equipment Fee, Spam Filtering on First 5 Emails

WATCH & SURF
PLUS \$90⁷⁰/month

Premium Digital

71 basic + 5 high definition broadcast channels, 32
digital basic cable channels, 2 digital boxes or cable cards,
47 digital music channels, interactive digital tv guide, PPV,
choice of one premium package including: HBO, Cinemax,
Showtime, Starz/Encore

768k DSL High Speed Internet Service

5 Email Addresses, Virus Filtering, Content Filtering,
No Equipment Fee, Spam Filtering on First 5 Emails

WATCH & SURF
ULTRA \$125⁷⁰/month

[the works!]

71 basic + 5 high definition broadcast channels, 32 digital
basic cable channels, 2 digital boxes or cable cards, 47
digital music channels, interactive digital tv guide, PPV, all
of the premium packages including: HBO, Cinemax,
Showtime, Starz/Encore

1.0mb DSL High Speed Internet Service

10 Email Addresses, Virus Filtering, Content Filtering,
No Equipment Fee, Spam Filtering on First 5 Emails

Whitemore Urban Watch & Surf Application

Watch & Surf Basic - \$75⁰⁰

Watch & Surf Plus - \$90⁷⁰

Watch & Surf Ultra - \$125⁷⁰

Installation charges may apply on all or some services

Cable Television Only

Basic Cable - \$40⁰⁰

Digital Gateway - \$45⁰⁰

Premium Digital - \$64⁰⁰

'the works' - \$90⁷⁰

Additional Digital Converter - \$50⁰⁰

Installation charges may apply on all or some services

CATV Ala Carte Items

Choose 1 Premium channel package with Watch, & Surf Plus or choose additional ala carte. Must have Digital Gateway.

HBO Package (10 channels) \$12.00

Cinemax (11 channels) \$9.50

Showtime/TMC (14 channels) \$11.00

Starz/Encore (22 channels) \$11.00

Digital Gateway Upgrade \$5.00

72 basic + 5 high definition broadcast channels**

digital box or cable card, 47 digital music channels,

interactive digital tv guide, Pay-per-view (PPV)*

Included with Watch & Surf Plus and Ultra

Digital Basic \$7.00

37 digital channels

Must have Watch & Surf Basic and digital gateway.

High-Speed Internet Only

Residential 768k/256k* - \$39.95/month

Includes 5 emails, Postini Virus Filtering, Postini Spam

Filtering on first 5 emails, Content Filtering and storage of a

personal web site, up to 5MB

Residential 64k* - \$24.95/month

Includes 2 emails and Postini Virus & Spam Filtering

Business/Residential 1.0MB/512k* - \$79.95/month

Includes 10 emails, Postini Virus Filtering, Postini Spam

Filtering on first 5 emails, Content Filtering and 5 Hours

Companion Dial-up, Website hosting available

Installation charges may apply on all or some services

PAYMENT INFORMATION

Please bill me monthly via:

Mail Debit my checking account automatically

(For automatic bank deduct, please complete bank deduct information)

Monthly packages for residential customers. Speeds up to 768k or 1.0mb dependent on network activity. Packages do not include regulated charges or taxes. All services within a bundle must be taken to receive special package pricing. All services not available in all areas. All charges subject to change.

CUSTOMER INFORMATION

Current Ayrshire customer? Yes No

If yes, which Ayrshire services do you have?

Telephone Service Long Distance Service

Dial-up Internet High-Speed Internet

Other

Name _____

Address _____

City, State, Zip _____

Billing Name (if different) _____

Billing Address _____

Billing City, State, Zip _____

Home Phone _____

Work Phone _____

Fax _____

Social Security Number _____

Federal Tax ID Number _____

Your Mother's Maiden Name _____

HIGH SPEED INFORMATION

PRIMARY EMAIL ADDRESS

First Requested Email (no punctuation) @ncn.net

(or current NCN e-mail address) @ncn.net

Second Requested Email (if first is not available)

Email must be eight characters or less. If yours is unacceptable or unavailable, one will be chosen for you.

FILTERING*

1. Your first five email accounts include free Spam Email Filtering. Would you like this service activated on your email accounts? Yes No

2. Would you like Content Filtering activated? Yes No

ADDITIONAL EMAIL ADDRESSES

* Activation fee is waived if connected at time of DSL installation; \$10 fee for Spam Filtering; \$25 fee for Content Filtering if activated later

1st Additional Email Address @ncn.net

2nd Additional Email Address @ncn.net

3rd Additional Email Address @ncn.net

4th Additional Email Address @ncn.net

Residential DSL includes 5

emails, Virus

filtering included

with all emails.

Spam filtering

included

on first 5.

CUSTOMER SERVICE AGREEMENT

I understand and acknowledge that continued use of Ayrshire Communications Services constitutes acceptance of the Terms of Service, Acceptable Use Policy and other important policies posted on Ayrshire's website www.ayrshirela.com. I agree it is my responsibility to read these policies and comply fully with their terms. I further understand the policies and pricing of Ayrshire's Services may change from time to time upon 30 days notice. The Service is provided on an "AS IS" and "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$300.

I agree to these terms _____ Date ____/____/____

To request a copy of our Terms of Service, Acceptable Use

Policy and other policies, call our Customer Care Department

at 800-642-2884 or visit our website at www.ayrshirela.net

STANDARD INSTALLATION TERMS

*Standard installation includes installation of DSL or wireless equipment and connection to one computer. Installations that require extraordinary time or services will be billed an additional charge. Customer will be informed of charges prior to installation. Customers requiring connection of two or more computers will be charged \$75 per hour plus additional materials. Monthly service charge includes use of Ayrshire's DSL or wireless equipment. Ownership is retained by ATC. If service is cancelled, customer agrees to return equipment in working order within 10 business days or pay an equipment charge of \$300.

I agree to the terms of the Standard Installation _____ Date ____/____/____

BANK DEDUCT (VOIDED CHECK REQUIRED)

I hereby authorize Ayrshire Communications, hereinafter called "COMPANY", to DEPOSITOR, to credit and/or debit the same to such account. This authority is to remain in full force and effect until COMPANY has received written notification from one of its termination in such time and in such manner as to afford COMPANY and DEPOSITOR a reasonable opportunity to act on it.

The amounts to be debited are the monthly amounts of my package bills and will be debited on the 5th of each month. I understand that I will not receive a monthly bill unless there is a change in the amount that will be withdrawn from my account.

Name _____

Please attach voided check

Signature _____

COMPUTER REQUIREMENTS

We Recommend Minimum
 PC CPU Pentium IV or greater
 PC CPU Pentium II or greater
 PC OS Windows 2000 or XP
 Mac CPU G3
 Mac OS System 9
 OS x 10.2 or greater

Must have Ethernet Card

CUSTOMER SIGNATURE

Signature _____

Date _____

Note: Signing this order form and agreement indicates I accept and understand the Customer Service Agreement and the Standard Installation Terms.

OFFICE USE

Authorized By _____

Date Sent _____ ACH Discussed

WATCH & SURF

APPLICATION FOR SERVICE



AYRSHIRE
Communications

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Postage
Here

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